



National Finance Center Customer Notification

Date of Notification: May 4, 2010

Subject: System Issues

Database/Customer(s) Affected: All Customers

Dear Customer:

We are experiencing system issues that are causing outages on several NFC hosted systems (WebTA, EPP, Reporting Center, FMFI and several others).

NFC's Information Technology Services Division (ITSD) is working to resolve the system problems.

We will provide an update as additional information becomes available.

If you have any questions regarding this notification, please contact NFC's Customer.Support@nfc.usda.gov.

sw/M5-10-029

"Tip of the Week"

Agencies are reminded to enter their requests for manual payments/adjustments on the Manage Adjustments screen and their written inquiries on the Manage Inquiries screen under Inquiry. This will ensure the timely processing of these requests.